

# Car Rental User Guide

Please make sure to read the following before use.

## Business Hours

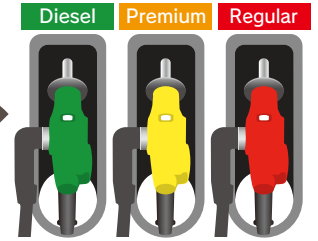
Services are available only during business hours.

If you will be late, contact the pick-up shop in advance.

**If you extend the rental without permission, no compensation applies.**

## Full-to-Full Policy

- Return the car with a full tank.
- Check the fuel type before refueling.
- Show the fuel receipt from a station within 5km of the return shop.



## Insurance/Compensation System

Vehicle Class	Compensation Plan	Injury (Other Party)	Property Damage	Vehicle Damage	Injury (Renter)	★ NOC		Accident Charges	Other Charges
						Drivable	Not drivable		
JSKN,JS,JA, JC,JD, EA,EC,EM, M,MV, SUV1, VSS,VA,VB,VC, TSS,TA,TB, C-K,C-J etc.	CDW Course	¥ 0	Up to ¥50,000	Up to ¥100,000	¥ 0	¥30,000	¥50,000	Up to ¥200,000	Actual Costs
	Super CDW Course	¥ 0	¥ 0	¥ 0	¥ 0	¥30,000	¥50,000	Up to ¥50,000	Actual Costs
	<b>Recommended!</b> Safety Pack Course	¥ 0	¥ 0	¥ 0	¥ 0	¥ 0	¥ 0	¥ 0	¥ 0
JE,JG, EWA, WA,WB,WC, SUV2,SUV3, TEA,TF2, C-W, MA etc.	CDW Course	¥ 0	Up to ¥50,000	Up to ¥100,000	¥ 0	¥50,000*	¥70,000*	Up to ¥220,000*	Actual Costs
	Super CDW Course	¥ 0	¥ 0	¥ 0	¥ 0	¥50,000*	¥70,000*	Up to ¥70,000*	Actual Costs
	<b>Recommended!</b> Safety Pack Course	¥ 0	¥ 0	¥ 0	¥ 0	¥ 0	¥ 0	¥ 0	¥ 0

\*Specialty Class:★NOC ¥70,000 (Drivable) / ¥100,000 (Not Drivable), Accident charges up to ¥250,000 (No SCDW) / ¥100,000 (With SCDW)

## Reservations made by March 31, 2026:★NOC ¥20,000 (Drivable) / ¥50,000 (Not Drivable)

### Cases Covered by Safety Pack

- Flat tire repair
- Tire replacement
- Hubcap loss or damage
- Tire chain damage
- Dead battery
- Flying stone damage
- Mirror damage or breakage
- \*If traffic laws are violated, the vehicle will be treated as not drivable and NOC will apply.
- ★Non-operation charges (NOC)

### Cases NOT Covered by Any Courses

- In case of an accident (including single-vehicle accidents), NO course applies if any of the following occur:
  - No report to the police and the pick-up location (including hit-and-run cases, whether as offender or victim)
  - Accident during unauthorized rental extension
  - Unauthorized driver
  - Driving without a valid license / under the influence of alcohol or drugs / sub-leasing or lending
  - Out-of-court settlement without approval
  - Violation of rental terms and conditions
  - Exclusions under the insurance policy
  - Vehicle theft with the key left inside
  - Interior damage (animals, food, smoking in a non-smoking vehicle, including e-cigarettes)
  - Loss or damage of vehicle equipment

### Cases Partially Covered (Some Charges Apply)

- Paid road services (e.g. towing fees exceeding the coverage limit)
- Damage exceeding the compensation limit
- Wrong fuel → Repair costs +★NOC (Not Drivable)

★Non-operation charges (NOC): Should it become necessary to repair or clean the vehicle due to an accident, theft, breakdown, or defacement not attributable to us, the amount below will be charged as part of the compensation for business during such period, regardless of the degree of damage or the time required for repair, etc.