

Island Tour Rental Car Rental Terms and Conditions

No. Chapter 1 General Provisions

Article 1 Application of Terms and Conditions)

1.

Pursuant to the provisions of these terms and conditions, we refer to the rental vehicle hereinafter as the "rental car."

shall be lent to the lessee, and the lessee shall borrow it.

Please note that matters not stipulated in these terms and conditions shall be governed by laws and regulations or general customs.

2.

Our company may accept special agreements to the extent that they do not violate the purpose of these terms and conditions, laws, regulations, administrative notices, or general customs. If a special agreement is made, that special agreement shall take precedence over the terms and conditions.

Chapter 2 Reservation

Article 2 Application for Reservation)

1.

When renting a rental car, the lessee agrees to the terms and conditions and the separately specified price list, and in advance, in accordance with the separately specified method, specifies the vehicle class, rental start date and time, rental location, rental period, return location, driver, child seat, etc. Necessity of items and other rental conditions are hereinafter referred to as "Rental Conditions." You can apply for a reservation by specifying the following.

2.

When the Company receives a reservation application from a renter, the Company shall, in principle, accept the reservation within the scope of the rental cars owned by the Company. In this case, the Renter shall pay a separately specified reservation application fee, unless otherwise approved by the Company.

Article 3 Changes to reservations)

If the Renter intends to change the rental conditions set forth in Paragraph 1 of the preceding article, the Renter must obtain the consent of the Company in advance.

Article 4 (Cancellation of reservation, etc.)

1.

The lessee may cancel the reservation using a method specified separately.

2

A rental car rental contract in which the renter, due to the renter's convenience, cannot

accept a rental car even if more than one hour has passed after the reserved rental start time. If you do not start the conclusion procedure, the reservation will be deemed cancelled.

3

In the case of the preceding two paragraphs, the Renter shall pay the reservation cancellation fee to the Company as specified separately, and the Company shall return the received reservation application fee to the Renter upon payment of this reservation cancellation fee. shall be done.

Four.

If a reservation is canceled or a rental contract is not concluded due to circumstances on our part, our company will refund the reservation application fee received and also pay a penalty fee as specified separately.

Five.

5. If the rental contract is not concluded due to accident, theft, non-return, recall, natural disaster, or any other reason not attributable to the renter or our company, the reservation shall be deemed cancelled. In this case, the Company shall refund the reservation application fee received.

Article 55 ((Alternative rental car))

1.

1. If the Company is unable to lend a rental car of the vehicle class reserved by the lessee, the Company will offer to lend a rental car of a vehicle class different from the reservation (hereinafter referred to as the "alternative rental car"). It shall be possible to do so.

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2. If the Renter accepts the offer set forth in the preceding paragraph, the Company shall lend a replacement rental car under the same rental conditions as at the time of reservation, except for the vehicle class. In addition, if the rental fee for the alternative rental car is higher than the rental fee for the reserved vehicle class, the rental fee shall be based on the reserved vehicle class; if it is lower than the rental fee for the reserved vehicle class, the rental fee shall be the same. , the rental fee will be based on the rental fee for the vehicle class of the replacement rental car.

3

3. The Renter may refuse the offer to rent a substitute rental car as stipulated in Section 11 and may cancel the reservation.

Four

4. In the case referred to in the preceding paragraph, if the reason for not being able to

rent the vehicle as described in Paragraph 11 is due to reasons attributable to the Company, the reservation shall be treated as cancellation as provided in Article 44, Paragraph 4, and the Company shall In addition to refunding the reservation application fee received, you will also be required to pay a penalty fee as specified separately.

Five

5. In the case of Paragraph 33, if the reason for not being able to rent the property as described in Paragraph 11 is due to reasons not attributable to the Company, the reservation shall be treated as cancellation of the reservation as provided in Article 44, Paragraph 5, and the Company shall shall refund the reservation application fee received.

Article 66 ((Disclaimer))

1.

1. The Company and the Renter shall not make any claims to each other regarding the cancellation of the reservation or the non-conclusion of the rental contract, except in the cases stipulated in Articles 4-4 and 5-5. Masu.

Article 77 ((Reservation Service Agency)) The Renter shall apply for a reservation at a travel agency, affiliated company, etc. ((hereinafter referred to as "Agent")) that handles reservation service on behalf of the Company. can do.

2

2. A Renter who has applied to an agency as described in the preceding paragraph may only apply to that agency to change or cancel the reservation.

Chapter 33 Rental

Article 88 ((Conclusion of rental contract))

1.

1. The Renter shall clearly state the rental conditions stipulated in Article 22, Paragraph 11, and the Company shall clearly state the rental conditions in these terms and conditions, price list, etc., and conclude a rental contract. However, this does not apply if there is no rental car available for him or if the renter or driver falls under any of the items of Article 99, Paragraph 11 or Paragraph 2, 2.

2

2. If a rental contract is concluded, the lessee shall pay the rental fee stipulated in Article 1111, Paragraph 11 to the Company.

3

3. Based on the basic notification ((Note 1) 1) of the regulatory agency, the Company shall record the driver's name and In order to enter the address, driver's license type, and driver's license number ((Note 2) 2), or to attach a copy of the driver's driver's license,

the driver's designated driving information must be provided at the time of concluding the rental contract. (hereinafter referred to as the ``driver'') and a copy thereof. In this case, if the renter is the driver, the renter must show his or her driver's license and submit a copy of it; if the renter and the driver are different, the renter must show the driver's license. , and a copy thereof. ((Note 1) 1) The basic notification of the regulatory agency is 2.(10) of the Ministry of Land, Infrastructure, Transport and Tourism Director-General's notification "Basic notification regarding rental cars" ((Jitabi No. 138138, June 1313, 2075)) 2. (10) and (11) (11).

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(Note 2) 2) Driving license refers to a driving license in the format specified in Article 19-19 of the Road Traffic Law Enforcement Regulations, Appended Form No. Masu. In addition, the international driving license or foreign driving license stipulated in Article 107-107-2-2 of the Road Traffic Act is equivalent to a driver's license.

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4. When concluding a rental contract, the Company may request the renter and driver to submit documents that can be used to verify their identity in addition to their driver's license, and may take copies of the submitted documents.

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5. When concluding a rental contract, the Company will request notification of a mobile phone number, etc. for contacting the renter and driver during the rental period.

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6. When concluding a rental contract, the Company may request the Renter to pay by credit card or cash, or may specify other payment methods.

Article 99 ((Refuse to conclude rental contract))

1.

1. If the lessee or driver falls under any of the following items, the rental contract may not be concluded.

(1)

(1) When the driver's license required to drive the rented car is not presented.

(2)

(2) When it is recognized that the person is under the influence of alcohol.

(3)

(3) When the person is found to be exhibiting symptoms of intoxication due to narcotics, stimulants, paint thinner, etc.

(Four)

(4) When a child under the age of 6 is allowed to ride in the vehicle even though there is

no child seat.

(Five)

(5) When it is recognized that the person is a member or affiliate of an organized crime group, an organized crime group-related organization, or another anti-social organization.

2

2. If the lessee or driver falls under any of the following items, the Company may refuse to conclude the rental contract.

(1)

(1) When the driver specified at the time of reservation is different from the driver at the time of signing the rental contract.

(2)

(2) When there is a fact that the payment of rental fees has been delayed in past rentals.

(3)

(3) When the acts listed in each item of Article 17 have occurred during past rentals.

(Four)

(4) In past rentals ((including rentals by other rental car companies)), Article 18

6

When the facts listed in Paragraph 6 or Article 23, Paragraph 1, 1 of Article 23 have occurred.

(Five)

(5) In the past rental, there was a fact that automobile insurance was not applied due to a violation of the rental terms or insurance terms.

(6)

(6) When the conditions specified separately are not met.

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3. In the case of the preceding paragraph 22, if a reservation has already been established with the renter, the reservation will be treated as canceled, and if the reservation cancellation fee has been paid by the renter, Reservation application fees received will be refunded.

Article 10 10 ((Establishment of rental contract, etc.))

1.

1. The rental contract shall be concluded when the lessee pays the rental fee to the company and the company hands over the car to the lessee. In this case, the reservation application fee received will be applied to part of the rental fee.

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2. The delivery referred to in the preceding paragraph shall be made on the rental start date and time specified in Paragraph 11 of Paragraph 22 at the rental location specified in the same paragraph.

Article 11 11 ((Rental Fee))

1.

1. The rental fee shall mean the total amount of the following fees, and the Company will clearly indicate each amount or calculation basis in the fee schedule.

(1)

(1) Basic fee

(2)

(2) Special equipment fee

(3)

(3) One-way fee

(Four)

(4) Fuel cost

(Five)

(5) Vehicle pickup fee

(6)

(6) Other charges

2

2 The basic fee will be calculated at the time of renting the rental car by the Director of the Transport Branch of the Regional Transport Bureau (in the case of Hyogo Prefecture, the Director of Hyogo Land Transport Department, Kobe Transport Supervision Department; in the case of Okinawa Prefecture, the Director of the Land Transport Office of the Okinawa General Secretariat). The same shall apply hereinafter in Article 14, Paragraph 1, Paragraph 1.)).

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3. If the rental fee is revised after making a reservation pursuant to Article 22, the rental fee shall be the lower of the fee applied at the time of reservation and the fee at the time of rental.

Article 1212 ((Change of rental conditions))

1.

1. If the lessee wishes to change the rental conditions set forth in Article 88, Paragraph 11 after the conclusion of the rental contract, he must obtain the consent of the Company in advance.

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2. The Company may not approve changes to the rental conditions pursuant to the preceding paragraph if such changes would hinder rental operations.

Article 1313 ((Inspection, maintenance and confirmation))

1.

1. The Company shall rent out rental cars that have been inspected as stipulated in Article 4848 (Periodic Inspection and Maintenance) of the Road Transport Vehicle Act and have undergone the necessary maintenance.

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2. Our company shall conduct inspections stipulated in Article 4747-22 [Daily Inspection and Maintenance] of the Road Transport Vehicle Act and carry out necessary maintenance.

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3. The renter or driver must ensure that the inspection and maintenance set forth in the preceding paragraph 22 has been carried out, and that there are no maintenance defects in the rental car based on an inspection of the vehicle exterior and accessories based on a separately specified inspection chart. Please make sure that the following are met.

Four

4. If the rental car is found to have maintenance defects as a result of the confirmation described in the preceding paragraph, the Company shall immediately carry out the necessary maintenance.

Article 14 Article 14 ((Issuance of rental certificate, mobile phone, etc.))

1.

1. When delivering the rental car, the Company shall issue the renter or driver with a designated rental certificate containing the matters stipulated by the Director of the Transport Branch of the Regional Transport Bureau.

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2. The renter or driver must carry the rental certificate issued pursuant to the preceding paragraph while using the rental car.

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3. If the renter or driver loses the rental certificate, he/she shall immediately notify the Company to that effect.

Four

4. When the lessee or driver returns the rental car, the lessee or driver must also return the rental document to our company.